

## **Bluegrass Rental**

6315 West Highway 146

Crestwood, KY 40014

**(502) 241-0222**

Email: [bluegrassrental@bluegrass.net](mailto:bluegrassrental@bluegrass.net)

Store Hours

Monday- Friday 8:00am – 5:00pm

Saturday 8:00am – 12:00pm

**[www.bluegrassrental.com](http://www.bluegrassrental.com)**

- **RATES** - All rentals are priced for one-day events, customer pick-ups are allowed a 48 hour period only. Call for pricing on longer events. Extended periods due to early delivery or late pick ups by **BLUEGRASS RENTAL** will not be charged to the customer. A damage waiver is applied to all rental items. This is a percentage of the rental fee. This fee relieves the lessee of liability of accidental damage to the rented item(s). It excludes damage or losses due to theft, misuse, or abuse.
- **PAYMENT / DEPOSITS** – At the time of reservation a deposit equal to half the order is required to confirm order. *Balance of the reservation is due two weeks prior to deliver. Final number should be given at this time.* The order will not be put on our delivery schedule without payment in full or a valid credit card on file. Pre-approved accounts are Net 30. **DEPOSITS ARE NOT REFUNDABLE**
- **CANCELLATION CHARGE** –Reductions made to orders within 14 days of delivery will not be refunded. Open accounts will be billed for orders cancelled within 14 days.
- **CUSTOMERS' RESPONSIBILITY** – It is the customers' responsibility to review the order (including changes made prior to delivery). It is also the customers' responsibility to verify quantities once delivered. Items loaded and delivered are not refundable. Corrections to quantity or quality issues are at the discretion of **BLUEGRASS RENTAL**, either by replacement or refund. *Problems must be reported prior to the event*, even if that is after hours. Items reported after the event will not be subject to correction. Responsibility remains with the renter from the time of drop-off to the time of pick-up. Event halls and caterers are the customers' agents; rented items remain your responsibility. Permits may be required by the local government, it is the customers' responsibility to obtain and pay for the cost to obtain the permits necessary.
- **DELIVERY CHARGE** - A delivery charge will be added to all delivered orders. The charge is based on the delivery zip code.
- **MINIMUM DELIVERY** – Delivery is available for orders totaling a minimum of **\$75.00** of rental or purchased items. For orders not meeting the **\$75.00** minimum a surcharge will be charged to bring the order up to the minimum. The delivery charge will still apply.
- **DELIVERY TIMES** – We deliver weekend orders starting as early as Wednesday of each week; orders are delivered based on time of event and delivery area. These deliveries are made during normal business hours. You will be given an AM or PM delivery. *Specific delivery/pick-up times, or those outside of business hours will require a premium delivery charge.*
- **PICK-UP** – Order are picked up as soon as possible after your event, but are done during normal business hours as with delivery this process can take multiple days. If specific pick up time is needed it must be set up in advance. If breakdown is not contracted in advance, all chairs, tables, and other rented items need to be stacked in an accessible area as they were dropped off. We will not pick-up orders with items not stacked and ready. Having to come back to a job site could result in additional delivery or rental charges.
- **LOCATION** – Deliveries are made **TAILGATE**. Items will be placed in a convenient area. Long walking distances, stairs and or elevators will be billed as a labor charge. Unless otherwise specified on the contract, our delivery crew will leave the items stacked in a pile.
- **CUSTOMER PROPERTY** – Insurance regulations do not allow our drivers to move customer property in order to set-up tents, tables, chairs, or other rental items.

**I agree to all of the above term.**\_\_\_\_\_

**All prices are subject to change.**